

IN THE CLAIMS

Please amend the claims as follows.

1-51. (Canceled)

52-58. (Withdrawn)

59. (Previously Presented) A method for controlling institutional communications, comprising:

recording a conversation on telephone connection between a regulated calling party and a called party, the regulated calling party residing in an institution;

detecting tones arising during the telephone connection;

comparing the tones to a predetermined call-bridging tone set to identify an attempt to bridge the telephone connection between the regulated calling party and the called party to include a third party, wherein the call-bridging tone set includes at least one of dial tones, busy signal tones, ring signal tones, dual tone multi-frequency ("DTMF") tones, and special instruction tones ("SIT"); and

executing call-bridging prevention instructions in response to an identified call-bridging attempt based upon comparing the tones to the predetermined call bridging tone set.

60. (Previously Presented) The method of claim 59 wherein executing the call-bridging

prevention instructions comprises:

terminating the telephone connection.

61. (Previously Presented) The method of claim 59 wherein executing the call-bridging prevention instructions comprises:

inserting a warning message into the telephone connection.

62. (Previously Presented) The method of claim 59 wherein executing the call-bridging prevention instructions comprises:

recording a telephone number of the third party.

63. (Previously Presented) The method of claim 59 wherein executing the call-bridging prevention instructions comprises:

blocking further calls between the regulated calling party and the called party.

64. (Previously Presented) The method of claim 59 wherein executing the call-bridging prevention instructions comprises:

comparing a telephone number of the third party against a list of authorized called parties; and

terminating the telephone connection unless the telephone number of the third party appears on the list of authorized called parties.

65. (Previously Presented) The method of claim 59 wherein executing the call-bridging

prevention instructions comprises:

receiving a voice sample from the regulated calling party before establishing the telephone connection between the regulated calling party and the called party;

comparing the voice sample to a digitized representation of the regulating calling party's voice to verify that the voice sample matches the digitized representation; and

establishing the telephone connection between the regulated calling party and the called party if the voice sample matches the digitized representation.

66-71. (Withdrawn)

72. (New) A call management system, comprising:

a management unit arranged to record a conversation on a telephone connection between a regulated calling party residing in an institution and a called party, wherein the management unit is further arranged to detect tones arising during the telephone connection; and

a computer control unit arranged to compare the tones to a predetermined call-bridging tone set to identify an attempt to bridge the telephone connection between the regulated calling party and the called party to include a third party, wherein the call-bridging tone set includes at least one of dial tones, busy signal tones, ring signal tones, dual tone multi-frequency ("DTMF") tones, and special instruction tones ("SIT"), and wherein the computer

control unit is arranged to execute call-bridging prevention instructions in response to an identified call-bridging attempt based upon the comparison.

73. (New) The call management system of claim 72, wherein the call-bridging prevention instructions comprise instructions configured to:
  - terminate the telephone connection.
74. (New) The call management system of claim 72, wherein the call-bridging prevention instructions comprise instructions configured to:
  - insert a warning message into the telephone connection.
75. (New) The call management system of claim 72, wherein the call-bridging prevention instructions comprise instructions configured to:
  - record a telephone number of the third party.
76. (New) The call management system of claim 72, wherein the call-bridging prevention instructions comprise instructions configured to:
  - block further calls between the regulated calling party and the called party.
77. (New) The call management system of claim 72, wherein the call-bridging prevention instructions comprise instructions configured to:
  - compare a telephone number of the third party against a list of authorized called parties; and

terminate the telephone connection unless the telephone number of the third party appears on the list of authorized called parties.

78. (New) The call management system of claim 72, wherein the computer control unit is further arranged to:

receive from the management unit a voice sample from the regulated calling party before allowing the management unit to establish the telephone connection between the regulated calling party and the called party;

compare the voice sample to a digitized representation of the regulating calling party's voice to verify that the voice sample matches the digitized representation; and

instruct the management unit to establish the telephone connection between the regulated calling party and the called party if the voice sample matches the digitized representation.